

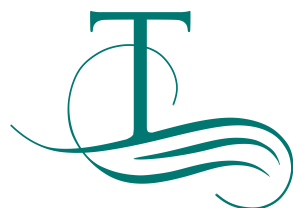
Aquatics/Hot Tub Notice

Welcome to Turquoise Place! We know you love the balcony hot tubs- that is a major reason you chose to stay here over other properties in the area. These tubs are one of our most popular amenities. However, due to the popularity of these tubs, we are required to follow a very frequent cleaning and chemical balance protocol. As this may impact you, please note the following that you will experience during your stay related to the hot tubs:

- An Aquatics team member will come to your unit daily between 10am-8pm
- The tubs are cleaned every three days on a prescheduled rotation
- In addition to this cleaning, the chemicals are checked daily to ensure that the levels are consistent with maintaining a clean tub
- The cleanings and chemical checks will take up to 15 minutes to complete
- You may or may not be in the unit while this service is performed. However, we will leave a service card on the kitchen counter so you know we were there
- The Aquatics team will knock loudly three times. If no one answers the door, they will let themselves into the unit and announce "Aquatics" loudly as they walk through the unit
- We are required to check the chemical levels each day so this is a mandatory service

We understand that daily chemical checks impact our guests and we will do everything we can to perform these services as quickly and unobtrusively as possible so that you can enjoy this popular amenity. We appreciate your cooperation.

Your Turquoise Place Management Team



TURQUOISE PLACE